

Privacy Notice

Last updated: June 2026

One-Minute Summary

What we collect

- Information you give us, such as your name and email address.
- Technical information, such as your IP address and browser type.

Why we collect it

- To provide our services.
- To respond to your requests.
- To improve and secure our website.
- To meet legal requirements.

What we do not do

- We do not sell your personal information.
- We do not collect more information than we need.
- We do not keep information longer than necessary.

Your choices

You can ask us to:

- Show you the information we hold about you.
- Correct inaccurate information.
- Delete information in some situations.
- Stop certain uses of your information.

Need help?

If this notice is difficult to understand, contact us and we can provide it in an alternative format.

Detailed Information is below

Who We Are

We are Reachout ASC LTD

We are responsible for looking after your personal information.

Contact us

Email: office@reachoutasc.com

Phone: 07753 126935

Address: Office 2, Croston House, Lancashire Enterprise Business Park, Centurion Way, Leyland, PR26 6TU

What Information We Collect

Depending on how you use our service, we may collect:

Information you give us

Examples:

- Your name
- Email address
- Phone number
- Postal address
- Messages you send to us

Information collected automatically

Examples:

- IP address
- Device type
- Browser type
- Website usage information

Why We Use Your Information

We use your information to:

- Provide our services.
- Respond to questions.
- Improve our website.
- Keep our systems secure.
- Meet legal obligations.

We will tell you if we want to use your information for a new purpose.

Our Legal Reasons For Using Your Information

UK data protection law requires us to have a lawful basis.

We may use:

- **Contract** – to provide a service you requested.
- **Legal obligation** – when the law requires us to.
- **Legitimate interests** – to run and improve our organisation.
- **Consent** – when you have clearly agreed.

Who We Share Information With

We may share information with:

- IT and website providers.
- Payment providers.
- Professional advisers.
- Regulators or public authorities when legally required.

We only share information when there is a valid reason.

How Long We Keep Information

We only keep information for as long as we need it.

The retention period depends on:

- The type of information.
- Legal requirements.
- Operational needs.

When we no longer need information, we securely delete or anonymise it.

Your Rights

You have rights under UK data protection law.

You can ask to:

- Access your information.
- Correct inaccurate information.
- Delete information in some situations.
- Restrict how information is used.
- Object to certain processing.

- Receive a copy of your information.
- Withdraw consent where consent is being used.

To exercise your rights, contact us using the details above.

Complaints

If you are unhappy with how we use your information, please contact us first.

You can also contact the UK regulator:

[Information Commissioner's Office \(ICO\)](#)

Accessibility

If this notice is difficult to read or understand, we can provide it:

- In plain language.
- In large print.
- In an alternative digital format.
- In a format compatible with assistive technology.

Changes To This Notice

We may update this notice from time to time.

The latest version will always be available on our website.